

DBITS DIR-CPO-5890

This is our most current DBITS contract expiring December 23, 2030.

Cooper Consulting is a top provider of Deliverables Based IT Services to the State of Texas and qualified by DIR for the following service categories:

- Application Development, Maintenance, and Support and Technology Upgrade, Migration, and Transformation including Enterprise Resource Planning (ERP)
- Business Intelligence (BI), Data Management, Analytics, and Automation, including Data Warehousing Resource Planning (ERP)
- IT Assessments, Planning, Independent Verification and Validation (IV&V), and Market Research, Procurement Advisory, and Contract Implementation Services
- Project and Program Management

View a PDF with the full descriptions for each of the <u>Appendix C Awarded Categories</u> listed above with specific examples of services from each category.

View our current DBITS contract, contract number DIR-CPO-5890.

View more information on <u>DIR's Co-op Contract Program Overview</u> and consult <u>DIR's</u> Threshold and SOW Quick Reference Guide.

For organizations located outside of the state of Texas, <u>find out more about how to utilize</u> our DIR Cooperative Contracts.

Warranty and Return Policy - Cooper Consulting Company abides by and is committed to the Warranty terms set by DIR for this contract. Our customers have thirty (30) calendar days from the date of signature on our invoices to inform us of their determination that our consultant has made errors in completed work. Cooper will make corrections and revisions as necessary to provide our customer with an acceptable work product without additional cost to the customer. Correction is limited to rework of the unsatisfactory work without change to the original specifications and without regard to the amount of the effort expended on the original work.

Contact us directly for more information on the DBITS contracting process by phone or email: Melynda Caudle, PMP, (512) 527-1000, dbits@cooperconsulting.com.

For SOW instructions, please reference DIR's <u>Deliverables-Based IT Services (DBITS)</u> page. Resulting Purchase Orders must reference our DIR contract number DIR-CPO-5890.